

**Emergency Services Around Oakland County**

Map showing major roads (Interstates 24, 59, 75, 696, 275, 102, 10, 96, 94) and various emergency service locations marked with icons and labels (e.g., H11B, H11D, H1, C6, H11E, H11A, H11C, H13, H3, S2, C9, A2, A3, A5B, H7, F1, F3, C7, A5D, H6, C8, H14, C3A, H5, A3, H4, S3, S6, H11F, L1, H12, C4, V2B, F2, S4, C1, V1, H10, A1, V2A, S2, H11A, H8, A5A, C3B, C2, H9, H13, C9, Bagley, Padlock, Auburn East, Pike, Featherstone, University, Montcalm, Glenwood, Saginaw, Baldwin, S5, C6, H11D, Madison, V1). A red box highlights the central area around Pontiac. A scale bar indicates distances from 0.51 to 4 miles. A north arrow is present.

**Pontiac Area**

Map showing major roads (Interstates 24, 59, 75, 696, 275, 102, 10, 96, 94) and various emergency service locations marked with icons and labels (e.g., H11B, H11D, H1, C6, H11E, H11A, H11C, H13, H3, S2, C9, A2, A3, A5B, H7, F1, F3, C7, A5D, H6, C8, H14, C3A, H5, A3, H4, S3, S6, H11F, L1, H12, C4, V2B, F2, S4, C1, V1, H10, A1, V2A, S2, H11A, H8, A5A, C3B, C2, H9, H13, C9, Bagley, Padlock, Auburn East, Pike, Featherstone, University, Montcalm, Glenwood, Saginaw, Baldwin, S5, C6, H11D, Madison, V1). A red box highlights the central area around Pontiac. A scale bar indicates distances from 0.51 to 4 miles. A north arrow is present.

**Pontiac Area**

Map showing the Pontiac Area, including locations like County Center, Pontiac Lake, Elizabeth Lake, Orchard Lake, and various landmarks such as Saginaw, State, Lafayette, Wayne, and Bagley. The map also displays major roads (24, 59) and specific points of interest (H11E, S5, C6, C5, H11A, H8, A5A, C3B, C2, H9, H13, A2, H2, A1, V2A, H10, S2, H11D, J, C, A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, Q, R, S, T, U, V, W, X, Y, Z).

# EMERGENCY/BASIC NEEDS AND SERVICES IN OAKLAND COUNTY

## SHELTERS

### S1: Grace Centers of Hope

(248) 334-2187  
35 E Huron Street, Pontiac MI  
Shelter for Men, Women, and Children

### S2: HAVEN

(248) 334-1274  
801 Vanguard, Pontiac MI  
Sexual Assault and Domestic Violence Agency servicing women, children and men. Point of entry for services is to contact the crisis and support line.

### S3: South Oakland Shelter

(248) 809-3773  
18505 W 12 Mile Rd, Lathrup Village MI  
Shelter for Men, Women, and Children, and Housing Assistance. First call first serve each morning - 10 am

### S4: Common Ground Sanctuary

(248) 547-2260  
1222 S. Washington Ave, Royal Oak MI  
Shelter for Teens 10-17 years only  
Crisis Hotline available 24/7

### S5: Hope Adult Shelter

(248) 499-7345  
249 Baldwin Ave, Pontiac MI  
Low barrier shelter for single men and women; now open year round. Intake is 7:00pm and exiting guests must leave by 8:00am.

### S6: Welcome Inn

21575 W. 10 Mile Rd, Southfield, MI  
Provides day-time shelter for men and women (only adults) during the cold winter months.

## MENTAL HEALTH, ALCOHOL AND SUBSTANCE ABUSE

### A1: Oakland County Community Mental Health – Resource and Crisis Center and PACE

Crisis Hotline (800) 231-1127 / ACCESS: 248-424-6363  
1200 N Telegraph, Bldg. 32E, Pontiac MI  
Screening and assessment for alcohol and drug treatment for Oakland County residents with Medicaid or no insurance. Appointments Required.

### A2: Alcoholics Anonymous of Oakland County

(248) 332-3521  
168 University Dr., P.O. Box 43080, Pontiac MI

### A3: Catholic Social Services

(248) 548-4044  
1424 E 11 Mile, Royal Oak MI  
General counseling and substance abuse

### A5: Oakland Family Services

*Multiple Locations – Outpatient Mental Health and Substance Abuse*

**A** 114 Orchard Lake Road, Pontiac MI (248) 858-7766  
**B** 130 Hampton Circle, Suite 100 Rochester Hills MI (248) 852-0750  
**C** 2351 W. 12 Mile, Berkley MI (248) 544-4004  
**D** 2045 E. West Maple Road D-407, Walled Lake MI (map location west of map boundaries) (248) 624-3812

## FOOD PANTRIES

### F1: God's Helping Hands

(248) 852-7400  
1866 Star-Batt Drive, Rochester Hills MI

### F2: Open Hands

(248) 546-5878  
26998 Woodward Ave, Royal Oak MI  
Oakland Co. residents only  
[www.openhandspantry.org](http://www.openhandspantry.org)

### F3: Rochester Area Neighborhood House

(248) 651-5836  
1720 S Livernois Road, Rochester Hills  
Financial case management, budgeting, clothing closet, food pantry and transportation services within service area.

### Food Pantry Locator (by zip code)

<http://www.pantrynet.org/ZipCalc.asp>

## MORE HELPING SERVICES

### C1: Community Housing Network

(248) 928-0111  
570 Kirts Blvd, Troy MI  
Housing assistance for the homeless and those facing homelessness

### C2: Lighthouse

(248) 920-6000  
46156 Woodward Ave, Pontiac MI  
Offers emergency food, housing, medical, utility and other services to people who need immediate help

### C3A: Salvation Army

(248) 585-5600  
3015 N. Main St, Royal Oak MI  
Offers services including food assistance, rental assistance, youth services, and adult rehabilitation

### C3B: Salvation Army

(248) 334-2407  
469 Martin Luther King Blvd, Pontiac MI  
Free hot meals two days/week, housing and utility assistance, kids and senior programs.

### C4: Oakland Livingston Human Services Agency (South)

(248) 542-5860  
1956 Hilton, Ferndale MI  
Assistance to low-income, elderly, and persons with disabilities in Oakland and Livingston Counties.

### C5: Oakland Livingston Human Services Agency (North)

(248) 209-2600  
196 Cesar E. Chavez Ave, Pontiac MI  
Assistance to low-income, elderly, and persons with disabilities.

### C6: Baldwin Center

(248) 332-6101  
212 Baldwin Avenue, Pontiac MI  
Offers emergency meals, showers, clothing, laundry, prevention assistance and other services.

### C7: Open Door Outreach

(248) 360-2930  
7170 Cooley Lake Road, Waterford MI  
Open Door Service area is 10 communities in the Lakes Area. White Lake, Waterford, West Bloomfield, Keego Harbor, Sylvan Lake, Orchard Lake, Commerce, Walled Lake, Wolverine Lake and parts of Wixom. Food, clothing, and household items.

### C8: Jewish Family Service

(248) 592-2313  
6555 West Maple Road, West Bloomfield MI  
MiBridges electronic benefit application assistance, health care navigation, information and referral services through Resource Center.

### C9: Catholic Community Response Team

(248) 499-9621  
132 Franklin Blvd #203 Pontiac MI  
Pontiac residents only – housing and utility assistance, identification docs, food, clothing and hygiene

## HEALTH/HOSPITALS

### H1: Havenwyck Hospital

(248) 373-9200  
Mental Health Facility  
1525 University Drive, Auburn Hills MI

### H2: McLaren Oakland

(248) 338-5000  
50 N. Perry St, Pontiac MI

### H3: St. Joseph's Hospital

(248) 858-3000  
44405 Woodward Ave Pontiac, MI

### H4: St. John Oakland Hospital

(248) 967-7000  
27351 Dequindre Rd, Madison Heights MI

### H5: Covenant Community Health Center Federally Qualified Health Center

(248) 556-4900  
27776 Woodward Avenue, Royal Oak MI

### H6: Henry Ford Hospital

*Map location west of map boundaries*  
(248) 325-1000  
6777 West Maple Road, W. Bloomfield Township MI

### H7: Beaumont Hospital – Troy

(248) 964-5000  
44201 Dequindre Road, Troy MI

### H8: Pontiac General Hospital

(248) 857-7200  
461 W. Huron St., Pontiac MI

### H9: Oakland Primary Health Services Federally Qualified Health Center

(248) 322-6747  
46156 Woodward Ave Suite B, Pontiac MI

### H10: Oakland County Health Division – North Oakland Health Center

(248) 858-1306 Health Division  
(248) 858-5416 HIV/AIDS  
1200 N. Telegraph, Bldg 34E, Pontiac MI  
Dental Services and Anonymous Counseling and Testing for HIV

### H11: Oakland Integrated Healthcare Network (OIHN) Federally Qualified Health Center

**General Information Line 248-724-7600**

#### *Multiple Locations*

**A** Family Medicine Center 461 W. Huron, Pontiac  
**B** Baldwin Health Center 1701 Baldwin Ave. Pontiac\*  
**C** Orchard Lake Center 114 Orchard Lake Rd, Pontiac  
**D** Joslyn Smile Center 816 Joslyn Ave, Pontiac  
**E** Summit Place Center 279 Summit Dr., Pontiac  
**F** Plum Hollow Center 22200 W Nine Mile Rd, Sfld  
Primary medical, dental, behavioral health, podiatry, HIV/AIDS care. Same day appointments available – please call for an appointment.

### H12: The Wellness Plan

(248) 967-6527  
21040 Greenfield, Oak Park MI

### H13: Gary Burnstein Community Health Clinic

(248) 309-3752  
45580 Woodward, Pontiac MI  
Free clinic for low income uninsured and under-insured adults. 9:00am – 4:00pm

### H14: William Beaumont Hospital

(248) 898-5000  
3601 W 13 Mile, Royal Oak MI

## LEGAL AID

### L1: Lakeshore Legal Aid

(877) 964-4700 Client Intake  
(844) 859-0363 General Office  
16250 Northland Dr. Suite 372, Southfield MI  
Represent clients in most civil legal matters affecting individuals and families.

## VETERANS

### V1: Veterans Community Resource and Referral Center (VCRCC)

(313) 576-1580  
301 Piquette Street, Detroit MI 48202  
Daily: 8AM – 8PM  
Agency can pick up and assess homeless veterans for housing, medical, mental health and other needs

### V2: Oakland County Veterans Services

**A** 1200 North Telegraph, Bldg 26E, Pontiac (248) 858-0785  
**B** 1151 Crooks Rd, Troy MI (248) 655-1250  
Prepares, submits and monitors applications for Veterans Benefits. Provides transportation to VA Hospitals. Administers emergency veterans relief fund.

**Please contact the Housing Resource Center at (866) 282-3119 for additional housing resources. For other community resources and after hours assistance please call United Way at 2-1-1.**

**Cell Phone Callers use 1-800-552-1183**

*Oakland County Emergency / Basic Needs and Services in Oakland County Community Map, Updated 2.21.2017*

*For updated versions or questions, please visit [oaklandhomeless.org](http://oaklandhomeless.org) or contact the Community Housing Network at 248-928-0111*

