Emergency Services Around Oakland County

Pontiac Area

00.51  2  3  4  Miles

NORTH

0.5  2  3  4

Emergency Services

02  10  96  94  275  75  59  5

Pontiac Area

V2A  A1  H10  H11E  H11A  S5  C6  C5  C2  H9  H13

Baldwin

Montcalm

University

Featherstone

County Center

Bagley

Orchard Lake

Elizabeth Lake

Voorheis

East

Pike

Auburn

Voorheis

Baldwin

Montcalm

University

Saginaw

Kennett

Joslyn

Elizabeth Lake

Bagley

Orchard Lake

Paddock

State

Perry

Madison

Pontiac Lake

Featherstone

Glenwood

W. Wayne

County Center

Lafayette

Rapid

Newark

Beloit

Lafayette

Tipton
**EMERGENCY/BASIC NEEDS AND SERVICES IN OAKLAND COUNTY**

**SHELTERS**

S1: Grace Centers of Hope  
(248) 334-2187  
35 E Huron Street, Pontiac MI  
Shelter for Men, Women, and Children

S2: HAVEN  
(248) 334-1274  
801 Vanguard, Pontiac MI  
Sexual Assault and Domestic Violence Agency servicing women, children and men. Point of entry for services is to contact the crisis and support line.

S3: South Oakland Shelter  
(248) 809-3773  
18500 W 12 Mile Rd, Lathrup Village MI  
Shelter for Men, Women, and Children, and Housing Assistance. First call first serve each morning - 10 am

S4: Common Ground Sanctuary  
(248) 547-2260  
1222 S Washington Ave, Royal Oak MI  
Shelter for Teens 10-17 years only  
Crisis Hotline available 24/7

S5: Hope Adult Shelter  
(248) 499-7345  
249 Baldwin Ave, Pontiac MI  
Low barrier shelter for single men and women; now open year round. Intake is 7:00pm and exiting guests must leave by 8:00am.

S6: Welcome Inn  
21575 W. 10 Mile Rd, Southfield, MI  
Provides day-time shelter for men and women (only adults) during the cold winter months.

**MENTAL HEALTH, ALCOHOL AND SUBSTANCE ABUSE**

A1: Oakland County Community Mental Health – Resource and Crisis Center and PACE  
Crisis Hotline (800) 231-1127 / ACCESS; 248-424-6633  
1200 N Telegraph, Bldg 32E, Pontiac MI  
Screening/assessment for alcohol and drug treatment for Oakland County residents with Medicaid or no insurance. Appointments Required.

A2: Alcoholics Anonymous of Oakland County  
(248) 332-3521  
168 University Dr., P.O. Box 43080, Pontiac MI

A3: Catholic Social Services  
(248) 548-4044  
1424 E 11 Mile, Royal Oak MI  
General counseling and substance abuse

A5: Oakland Family Services  
Multiple Locations – Outpatient Mental Health and Substance Abuse  
A 114 Orchard Lake Road, Pontiac MI (248) 858-7766  
B 130 Hampton Circle, Suite 100 Rochester Hills MI (248) 852-0750

C 2351 W. 10 Mile, Berkley MI(248) 544-4004

D 2045 E. West Maple Road D-407, Walled Lake MI (map location west of map boundaries) (248) 624-3812

**FOOD PANTRIES**

F1: God’s Helping Hands  
(248) 852-7400  
1866 Star-Ball Drive, Rochester Hills MI

F2: Open Hands  
(248) 546-5878  
26988 Woodward Ave, Royal Oak MI  
Oakland Co. residents only  
www.openhandspantry.org

F3: Rochester Area Neighborhood House  
(248) 651-5836  
1720 S Livenlois Road, Rochester Hills  
Financial case management, budgeting, clothing closet, food pantry and transportation services within service area.

Food Pantry Locator (by zip code)  
http://www.pantrynet.org/ZipCalc.asp

**MORE HELPING SERVICES**

C1: Community Housing Network  
(248) 928-0111  
570 Kirts Blvd, Troy MI  
Housing assistance for the homeless and those facing homelessness

C2: Lighthouse  
(248) 928-6000  
46156 Woodward Ave, Pontiac MI  
Offers emergency food, housing, medical, utility and other services to people who need immediate help

C3A: Salvation Army  
(248) 385-5600  
3015 N. Main St, Royal Oak MI  
Offers services including food assistance, rental assistance, youth services, and adult rehabilitation

C3B: Salvation Army  
(248) 334-2407  
469 Martin Luther King Blvd, Pontiac MI  
Free hot meals two days/week, housing and utility assistance, kids and senior programs.

C4: Oakland Livingston Human Services Agency (South)  
(248) 542-5860  
19565 Hilton, Ferndale MI  
Assistance to low-income, elderly, and persons with disabilities in Oakland and Livingston Counties.

C5: Oakland Livingston Human Services Agency (North)  
(248) 209-2600  
196 Cesar E. Chavez Ave, Pontiac MI  
Assistance to low-income, elderly, and persons with disabilities.

C6: Baldwin Center  
(248) 332-6101  
212 Baldwin Avenue, Pontiac MI  
Offers emergency meals, showers, clothing, laundry, prevention assistance and other services.

C7: Open Door Outreach  
(248) 360-2930  
7170 Cooley Lake Road, Waterford MI  
Open Door Service area is 10 communities in the Lakes Area. White Lake, Waterford, West Bloomfield, Keego Harbor, Sylvan Lake, Orchard Lake, Commerce, Walled Lake, Wolverine Lake and parts of Wixom. Food, clothing, and household items.

C8: Jewish Family Service  
(248) 592-2313  
6555 West Maple Road, West Bloomfield MI  
Me Biebergen electronic benefit assistance application, health care navigation, information and referral services through Resource Center.

C9: Catholic Community Response Team  
(248) 499-8620  
132 Franklin Blvd #203 Pontiac MI  
Pontiac residents only – housing and utility assistance, identification docs, food, clothing and hygiene

**HEALTH/HOSPITALS**

H1: Havennywncy Hospital  
(248) 373-9020  
Mental Health Facility  
1525 University Drive, Auburn Hills MI

H2: McLaren Oakland  
(248) 338-5000  
50 N. Perry St, Pontiac MI

H3: St. Joseph’s Hospital  
(248) 858-3000  
44405 Woodward Ave Pontiac, MI

H4: St. John Oakland Hospital  
(248) 967-7000  
27351 Dequindre Rd, Madison Heights MI

H5: Covenant Community Health Center  
Federally Qualified Health Center  
(248) 556-4900  
27776 Woodward Avenue, Royal Oak MI

H6: Henry Ford Hospital  
Map location west of map boundaries  
(248) 325-1000  
6777 West Maple Road, W. Bloomfield Township MI

H7: Beaumont Hospital – Troy  
(248) 964-5000  
44201 Dequindre Road, Troy MI

H8: Pontiac General Hospital  
(248) 857-7200  
461 W. Huron St., Pontiac MI

H9: Oakland Primary Health Services  
Federally Qualified Health Center  
(248) 322-6747  
46156 Woodward Ave Suite B, Pontiac MI

H10: Oakland County Health Division – North Oakland Health Center  
(248) 858-1306 Health Division  
(248) 858-5416 HIV/AIDS  
1200 N. Telegraph, Bldg 34E, Pontiac MI  
Dental Services and Anonymous Counseling and Testing for HIV

H11: Oakland Integrated Healthcare Network (OHIN)  
Federally Qualified Health Center  
General Information Line 248-724-7600

Multiple Locations  
A Family Medicine Center 461 W. Huron, Pontiac  
B Baldwin Health Center 1701 Baldwin Ave, Pontiac*  
C Orchard Lake Center 114 Orchard Lake Rd, Pontiac  
D Joyslym Smile Center 816 Joslyn Ave, Pontiac  
E Summit Place Center 279 Summit Dr., Pontiac  
F Plum Hollow Center 22200 W Nine Mile Rd, Stfits  
Primary medical, dental, behavioral health, podiatry, HIV/AIDS care. Same day appointments available – please call for an appointment.

H12: The Wellness Plan  
(248) 967-6527  
21040 Greenfield, Oak Park MI

H13: Gary Burnstein Community Health Clinic  
(248) 309-3752  
45580 Woodward, Pontiac MI  
Free clinic for low income uninsured and under-insured adults. 9:00am – 4:00pm

H14: William Beaumont Hospital  
(248) 898-5000  
3601 W 13 MIle, Royal Oak MI

**LEGAL AID**

L1: Lakeshore Legal Aid  
(877) 964-4700 Client Intake  
(844) 859-0363 General Office  
16250 Northland Dr Suite 372, Southfield MI  
Represent clients in most civil legal matters affecting individuals and families.

**VETERANS**

V1: Veterans Community Resource and Referral Center (VCRC)  
(313) 575-1580  
301 Piquette Street, Detroit MI 48202  
Daily: 8AM – 8PM  
Agency can pick up and assess homeless veterans for housing, medical, mental health and other needs

V2: Oakland County Veterans Services  
A 1200 North Telegraph, Bldg 25E, Pontiac (248) 858-0785  
B 1151 Crooks Rd, Troy MI (248) 665-1250  
Prepares, submits and monitors applications for Veterans Benefits. Provides transportation to VA Hospitals.  
Administers emergency veterans relief fund.

Please contact the Housing Resource Center at (866) 282-3119 for additional housing resources. For other community resources and after hours assistance please call United Way at 2-1-1.  
**Cell Phone Callers use 1-800-552-1183**

Oakland County Emergency / Basic Needs and Services in Oakland County Community Map, Updated 2.21.2017  
For updated versions or questions, please visit oaklandhomeless.org or contact the Community Housing Network at 248-928-0111